

The SubCenter

#1 Card Grading Destination

OFFICIAL AUTHORISED DEALER



GRADING GUIDE

GRADE YOUR CARDS WITH CONFIDENCE

WWW.THESUBCENTER.CO.UK



ABOUT US

The biggest middleman service in the UK

The Sub Center (Dan's Pokestop) was established in 2019 and has grown to become the UK's leading intermediary service for grading collectibles with PSA, Beckett and CGC. As an official authorised dealer for PSA, Beckett and CGC, we will provide you with the best prices and service quality available.

We're about community.

Join our facebook group and be part of the experience. Here you can enjoy our exclusive offers, discussions and live content. Additionally you can watch our regular new content via our Youtube channel.

Grading with only the best!



✓ **Official PSA, Beckett and CGC Authorised Dealer**

HOW TO GRADE

1 Choose a service

Simply go to thesubcenter.co.uk and choose from the list of services under the 'Grading Services' tab. There you will find information about each company/service level including prices, timeframes and value cover. To purchase a service level, simply click 'add to cart' and then select the quantity for each service that you require and add them to cart.



2 Complete a submission form

Once you have completed checkout, you will receive an order number via email. Go to the submission form tab where you can enter your details, select the grading service you ordered and list your collectibles in the box (following the example format shown above the box).

Useful tip: Choosing which cards to send

Choosing which cards to send to grade is mostly down to personal preference. However, if you are looking to achieve a high grade, you will need to consider the cards centering and carefully check for any damage to the corners, edges and surface.

3 Preparing your cards

Place your cards into loose fitting clear sleeves. Then place the sleeved cards into semi-rigids. We recommend SubSafe. They're high quality, the correct size and our customers get 10% off at: www.subsafe.uk Use checkout code: **THESUBCENTER**.

*If you do not send your cards in semi-rigids, we will transfer them into semi-rigids for you and charge you per card as this is a requirement for all three grading companies.



HOW TO SHIP

1 Protecting your cards

Please place the cards in the order that you have listed them in your submission form. Place your cards between two larger pieces of rigid cardboard and secure them.



2 Packaging

Use Bubblewrap or other packaging materials to protect your card submission. Place your cards in a sturdy cardboard box and use packing peanuts, air packets or scrunched paper to ensure they do not move about. Secure your box well with parcel tape.

*** Please remember to include your name and order number in your package.***

3 Where and how to ship

Please print the below address or write it out clearly and stick it to the box.

The Sub Center
132 High Street
Herne Bay
Kent, CT6 5JY



Please send your parcel with adequate insurance

If you are using Royal Mail, we recommend using Special Next day delivery to ensure your cards are tracked, insured and arrive quickly.

If you are arranging a courier service, please ensure the delivery is scheduled for Monday to Friday, between 9am - 5pm. We are closed at weekends.

FAQ

Q: What collectibles can be graded?

A: On the website you will find an up to date list of what each company will currently accept for grading. However, this list is continuously expanding so please reach out to us for confirmation.

Q: What is the minimum number of cards I can send for grading?

A: There are no minimum or maximum requirements. You can send just 1, or as many as you would like.

Q: When are the submission deadlines?

A: CGC is the 10th of each month, Beckett is the 20th of each month and PSA is the 30th of each month. If you have made an order and want to check your order status you can log in and check your messages (Please use the same e-mail you made your order with).

Q: Are the quoted time-frames accurate?

A: All time scales are updated frequently in accordance to quoted correspondence from PSA/BECKETT/CGC, however timeframes are subject to change at any time.

Q: Can I submit my collectables in person?

A: Yes, you are welcome drop off your submission in person to our office from Monday- Friday between 9am-5pm. Our office address is: 132 High Street, Herne Bay, Kent, CT6 5JW

Q: Do you offer cross grading?

A: Yes, please write 'CROSS GRADE' clearly on the top of your submission form and stipulate the minimum grade requirement.

Q: Can I send you a graded card that I would like to send raw?

A: Yes, we will remove your card from the holder for £1 per card, however, we will charge 15p for a semi-rigid card holder if not supplied. Please read our Terms & Conditions for full information on removing cards from holders.

Q: Should I send my card in toploaders or semi-rigids?

A: Please send your cards in the correct size semi-rigids. We highly recommend preparing your cards in SubSafe semi-rigids to save money, time and handling. Plus with our exclusive code you will get 10% off your order: THESUBCENTER - www.subsafe.uk

*If you do not send your cards in semi-rigids, we will transfer them into semi-rigids for you and charge you per card as this is a requirement for all three grading companies.

Q: What shipping service should I use to send you my cards?

A: We recommend Royal Mail, Special Next Day Delivery as this service provides tracking, plus the insurance value can be adjusted from £500 - £2,500 per parcel depending on the requirement. However, you can use any courier service you would like. Please purchase adequate insurance cover for your collectibles and ensure that delivery is scheduled for Monday-Friday between 9am-5pm.

Q: Do you clean cards?

A: We do not clean cards, we will submit them to your selected company as they are submitted to us.

FAQ

Q: When are my cards shipped for grading?

A: We aim to process all submissions within 10 business days of the monthly deadline. However this can vary based on current workload.

Q: How long will it take to return my graded cards back to me?

A: We aim to package and ship all collectables as quickly as possible however there are checks needed such as damage checks / labels checks and we need to then organise individual submissions. Once they're ready to ship, we will message you to confirm the tracking details

Q: How much is the return postage?

A: We return all submissions via Royal Mail Special Delivery. Depending on the number of cards and adequate insurance value, this will range from £8 and £15.

Q: When do I need to pay for grading services?

A: When we are processing your collectibles, if the payment is outstanding we will not ship your collectibles and your service will roll into next months submission. The payment is due by the grading companies cut off date. We only accept BACS payments for grading.

Q: How do I make payment?

A: Our preferred method of payment is via BACS. You will be provided with our bank details in your email receipt when you place an order.

Q: How can I track the status of my submission?

A: Login with the email you placed your order with and we will keep you up-to-date with the progress of your order. Please bare in mind that sometimes services may appear not to move for a while as some stages take longer than others.

Q: What are Upcharges?

A: Upcharges are additional charges set by PSA for cards that once graded fall outside the valuation that the tier they were submitted on covered. For example: If you send your card on the 'BULK' service tier and the graded value is deemed to be between \$499 - \$2499, your card will be moved to the 'REGULAR' service tier and upcharged £47. Note: Upcharges will only be applied to the single card(s) that fall outside of the service cover they were submitted on, not your whole submission. Upcharges are set and decided by PSA and will be charged upon return of your cards

Service Tier	Regular \$499 - \$2499	Express \$2499 - \$4999
Bulk (Up to \$499)	Upcharged £47	Upcharged £123
Value + (Up to \$499)	Upcharged £48	Upcharged £110
Regular (Up to \$2499)	N/A	Upcharged £80

If you cannot find the answer to your question here, please contact us and we will get back to you.

support@thesubcenter.co.uk





SUBSAFE

PERFECT FOR CARD GRADING SUBMISSIONS

In Partnership with SubSafe Semi-Rigid Card Holders

If you are looking for the best way to protect, store and prepare your cards for our grading services, then look no further. SubSafe offer lightweight, crystal clear semi-rigids that look fantastic. Partnered with The Sub Center, you can receive a 10% discount at checkout.

Use code: THESUBCENTER



SHOP NOW

WWW.SUBSAFE.UK